



## ACO & CIN's GPRO Reporting

### Background

This customer is an Accountable Care Organization and a Clinically Integrated Network (CIN) made up of independent, contracted, and employed physicians together with a Medical Center serving a population of 45,000 in New Jersey. The customer allows community physicians to remain independent while forming a cooperative model that responds to local and national healthcare reform and competitive pressures. The customer is designed to help its participants improve patient care through quality and cost improvements, such as supporting its members in MSSP GPRO Quality reporting to ensure its members are successful.

### Situation

As an ACO, the customer needed a data aggregation and entry tool to meet the demand for CMS Quality Reporting. In December 2021, just a month from the kick-off of ACO Quality Reporting season, the customer wanted to leave their current vendor and start with The Garage but needed to ensure we could have a reporting tool up and running in time. On December 8th, 2021, they met with Garage to review this critical need and identify if it would be feasible to configure a platform in a timely manner with no barrier in quality and function.

### Solution

With Garage's focus on the customer's situation, we were able to fully build, quality control, and release a Care Gaps application with complete QPP reporting workflow questions and required outputs, alongside a loaded ranking file, within 6 weeks. This gave the customer's team a full ACO Quality Reporting attestation tool, allowing them to start and finish reporting when needed.

### Outcome

With a later start in the year than other ACOs, their team of just two end users were able to finish reporting within record time. Their preliminary results registered scores 3-4% higher than those of the previous reporting year.



*“We switched over to The Garage in December of 2021 and we have had a fantastic experience so far. We were initially hesitant to make the switch ahead of the ACO quality reporting period because we didn’t want to interfere with reporting, but The Garage made a smooth transition. They built a fully working quality reporting platform in an extremely short period of time. They did a great job in quickly training our team and the platform was very user-friendly. We were able to utilize the platform and complete our reporting before the deadline and we even increased our quality scores in 2021 compared to previous years! We have seen a peek at our full build recently and we are excited to utilize all the robust capabilities The Garage offers. We are only days away and we could not be more excited!”*

– Director of Population Health and Analytics

Interested in learning how The Garage can empower your organization?  
Request more information [here](#).