



ACO Containers Revamp

Background

This accountable care organization (ACO) is dedicated to improving the lives of its growing patient population. Currently serving over 7,500 patient lives, they pride themselves on offering coordinated care that prioritizes care quality, accessibility, and lower costs while simultaneously improving care outcomes. Looking ahead to 2025, they anticipate a significant expansion, with its patient population projected to double in size.

Situation

The ACO recognized the urgent need for a data partner that could deliver deeper actionable insights. Their objective was clear: empower providers with meaningful information to identify and capitalize on the greatest opportunities for improving care delivery, particularly for patients with the most critical needs. Despite evaluating various platforms, they discovered that existing solutions lacked the depth and precision necessary to make meaningful changes.

Solution

After extensive evaluations, the ACO chose The Garage as their expert solution due to Bridge's tools and capabilities to unlock data-driven strategies and its abilities to transform insights into impactful, patient-centered outcomes. Guided by the customer's direct feedback, The Garage crew developed a comprehensive, unified data view that was tailored to capture and present the most relevant data points. Having this centralized resource equips their ACO administrators with the insights needed to drive informed, actionable conversations with their care providers.

Outcome

By streamlining access to critical information, Bridge has empowered the ACO customer's administrators to prioritize and address the most impactful areas of care. This has enabled their care team to improve patient outcomes and significantly boost the overall performance and operational efficiency of the ACO.

"I am very happy with the new container view, and I appreciate The Garage team putting this together. It's easy to navigate and gives me the information I need in a very easy manner. I love having the risk score and the HCC's per patient, very visible and easy to find. I can drill down to the specific issues that the ACO needs to address."

– Chief Medicare Officer & Co-Founder

Interested in learning how The Garage can empower your organization?
Request more information [here](#).