Quality Supplemental Reporting Update with our New York IPA Customer

Background

Electronic transmission of claims data between our IPA customer and payers offers a consolidated view of individual patients, while supplemental data (i.e., retinal eye exams or blood pressure) helps their physicians submit information they may have missed when submitting claims, enriching their data sets by providing additional clinical insights. The comprehensive picture of the care and services delivered utilizing this supplemental data enhances HEDIS® measures and facilitates quality gap closure. Incorporating **centralized supplemental data simplifies data attainment and saves time, money, and resources** while simultaneously improving the data at hand for HEDIS® reporting and patient analytics. As a result, health plans and providers are empowered to deliver high-value care, identify closed care gaps, and **meet essential quality targets crucial for value-based programs**.

Situation

Our customer is the largest provider-led IPA in New York with more than 2500 physicians, serving 650,000+ lives across 5 boroughs. Optimus Analytics, which powers our customer's IT and is the data intelligence arm, assists with multiple risk VBC arrangements along with all data needs. The customer needed a streamlined solution that established connections with over 250 individual EMRs, aggregating, normalizing, cleaning, and standardizing this data prior to packaging and transmission to Healthfirst, Emblem, Anthem, United and many other local and national plans, to meet supplement reporting requirements and its benefits.

Solution

The Garage's Genome Data Warehouse, a testament to our commitment to efficiency, was built in 2022 to gather CCDAs and Reports from individual EHRs spanning the customer's network. This warehouse automatically refreshes each weekend, aggregating data in a uniform way with a Master Patient Index. With this warehouse at their fingertips, our customer and Optimus can pull clinical data reports for supplemental reporting to payors and any in-house analytics from the central repository. This streamlined solution has saved substantial time and stress and prevented the inclusion of inaccurate patient data, leading to organizational success. It has eliminated the time-consuming, costly, and sometimes troublesome process of manual data aggregation from hundreds of practices. Today, the Genome Data Warehouse incorporates **396 total integrations and 2,278,341 lives for our customer**.

Outcomes

While these plans have no effective way of vetting the statistical impacts of supplemental reporting, given parallel claims and other supplemental data sources such as HIEs, our customer

continues to attribute supplemental reporting as an integral part of business success. By partnering with The Garage to bear the responsibilities of directly integrating each EMR, our customer and Optimus have eliminated the costs of eCW direct fees and reallocated personnel costs equivalent to 4-5 new FTEs to support these integration requirements.

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

> *"Garage truly makes it easy and is the best solution for our needs today. Without their data extracts, we would not be in a position today to analyze both data and meta data that translates into insight and action with our patients, physicians, health plans, and other partners."*
>
> - CIO

Interested in learning how The Garage can empower your organization?
Request more information here.